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		R EXTENSION OF TIME UNDER 37 CFR 1.136(a)		Docket Number (Optional) P3253	
	OIPE	In re Application of	Alec Miloslavsky		
	NOV 2 0 2003	Application Number	08/948,530	Filed 10/09/1997	
		For Apparatus and Methods Enhancing Call Routing To and Within Call-Centers			
		Group Art Unit	2665	Examiner Steven	Examiner Steven H.D. Nguyen
	This is a request under the provisions of reply in the above identified application.			filing a	
	The requested extension and appropriate non-small-entity fee are referred (check time period desired):				
	One month (37 CFR 1.17(a)	(1))	DEC 0 4	20 <b>03</b>	\$_110.00
	☐ Two months (37 CFR 1.17(a)(2)) ☐ Three months (37 CFR 1.17(a)(3)) ☐ Technology C			nter 2600 \$	
	Four months (37 CFR 1.17(a)(4))  Five months (37 CFR 1.17(a)(5))  Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee amount shown above is reduced by one-half, and the resulting fee is: \$  A check in the amount of the fee is enclosed.  Payment by credit card. Form PTO-2038 is attached.  The Commissioner has already been authorized to charge fees in this application to a Deposit Account.  The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number				
	WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.				
	11/20/2003		1/16	1/B	
	Date	Signature  Donald R. Boys			
12/01/2003	BABRAHA1 00000083 08948530				
02 FC:1251	110.00 OP	Typed or printed name			
	NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.				
	Total offorms are submitted.				

Burden Hour Statement: This form is estimated to take 0.1 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.